



2018 ANNUAL REPORT

Compassion Endurance



“ In reality,
the process of

**emotional healing
takes time,**

just like physical
healing.

- Tina Cloer

”

Dear friends,

It brings me joy to know that we were able to help 40,777 children across the state in 2018. Each year I am amazed at how many children and families' lives we collectively have the opportunity to impact. Last year, we stood beside 71 youth who graduated from high school and helped 51 of them begin some form of higher education. We supported 656 men in their journey to establish relationships with their kids and experience the joy of being active Dads. We celebrated beside each child who met their forever family through adoption. We saw countless women move forward by taking steps to break the chains of addiction and domestic violence in order to give their children safety and stability. We saw many of the youth served through our shelters and in foster care begin to heal from the effects of traumatic childhood experiences.

I always tell our new employees that it would be wonderful if Children's Bureau had the ability to wave a magic wand to make the recovery process for the children and families go more quickly. But, in reality, the process of emotional healing takes time, much like physical healing. Because each person and each pain heals at a different rate, we must have compassion and provide hope to each Mom, Dad and child that we serve. I am especially proud of our staff who stand beside these families as they overcome their challenges, each at their own pace.

I am thankful to see many examples of compassion endurance, not only in our staff but also in our volunteers, donors and community partners. It would be easy to become overwhelmed with the need in our communities, but we continue to witness the positive impact of the compassion that drives us and renews our capacity for the next person in need.

In the coming year, I look forward to implementing new strategies to help children and their families move forward toward well-being and self-sufficiency. I am grateful to each Auxiliary member, donor, volunteer, corporate partner, community leader and staff person who helps us better our communities one life at a time. I appreciate you for finding it in your hearts to show enduring compassion to the children and families in our community who so desperately need it. As someone whose family was served by Children's Bureau and shown life changing generosity, I am living proof of the lasting impact of a caring community.

Fondly,
Tina Cloer



Driven by Compassion

“What do you want to be when you grow up?” Almost all of us have a childhood memory connected to this daunting question. For Linda Hershman, helping people was the answer.

“Actually, I wanted to be an attorney first,” laughed Linda. Even if the career path wasn’t exactly clear, it was Linda’s compassion and desire to help others that led her to social work.

“I grew up in a very poor family,” she said. “Both of my parents worked around the clock and barely made ends meet. But, we were taught to help others.”

The inspiration from her parents led Linda to earn a Bachelor’s degree in Social Work from Indiana University and become a home-based case manager at Children’s Bureau. Today, she serves families just miles away from where she grew up.

“I’m here to help parents move past the stigma of asking for help,” Linda said. She advocates for families in the child welfare system by helping them identify and address the things that have led to instability and unsafe environments for their kids.

Basic necessities that most of us take for granted are far out of reach for the families Linda meets. She has learned that each family faces its own unique challenges. “At times, it can be frustrating to watch a mom or dad’s lack of progress. But I stop and ask myself, what are the barriers that I am not seeing?”

One of Linda’s most inspiring cases was working with a young girl named Hope. After Hope’s mother died in a car accident, her father was referred to Children’s Bureau for crisis support services. At the time, Hope was 18, expecting her first child and grieving. Transportation was a major barrier for this family. Then an unforeseen opportunity presented itself. GEICO, one of Children’s Bureau’s corporate partners, announced a car giveaway. Linda nominated Hope to receive it, and she won!

“Safe, stable transportation was life changing for this family,” said Linda. The new car allowed Hope to get to work and safely transport baby McKenna to doctor appointments.

Nearly a year later, Hope’s journey with Children’s Bureau has come full circle. The car from GEICO and support from Linda guided her to find steady employment and build up her savings.

When Hope began looking for her first apartment, she knew just who to call. Linda referred Hope to another Children’s Bureau program to help her find safe housing, create a budget and enroll at Ivy Tech. Today, Hope is closer to her dream of a career in nursing.

“I’m just so proud of her and the mother she has become. She’s unstoppable,” Linda said.

With compassion as the driving force, Linda continues to provide guidance and support to countless other Indiana families.



I’M HERE TO
HELP PARENTS
MOVE PAST THE
STIGMA OF ASK-
ING FOR HELP.





compassion

new beds for
children in a
reunited family



help for a dad to
get his license
reinstated



running
water in
a child's
home

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new
furniture
for a
family's
home after a fire



steel-toed
boots for a
father to start his new job



enrichment
opportunities for
children in residence
at the shelters



Corporate Partners Bring Compassion Full Circle

Children's Bureau is proud to partner with companies that invest in the community by providing ALL kids a chance to succeed. The Children's Bureau Corporate Partners Program provides companies with a measurable model for accomplishing Corporate Social Responsibility (CSR), or actions for social good. Our team is always identifying new ways to engage corporate partners' employees in the mission supported by their employer. We take responsibility for informing and engaging a company's greatest asset – its employees – through branding, recurring visibility and regular invitations to volunteer.



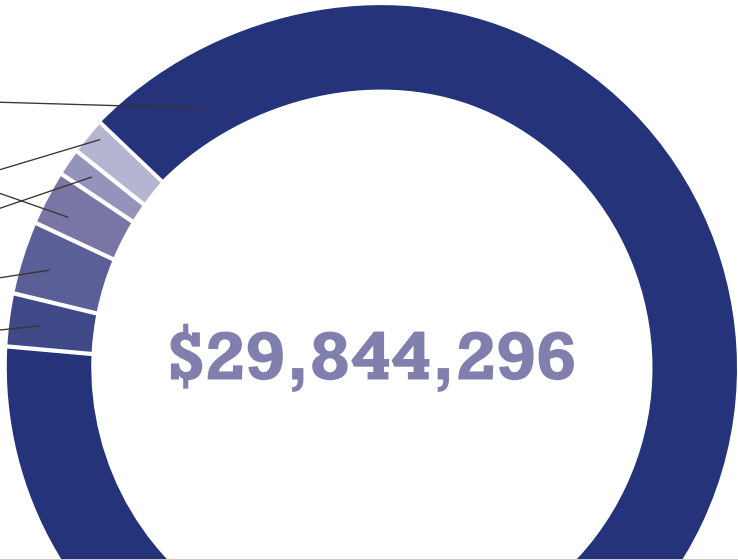
I BELIEVE WHAT YOU GIVE,
YOU GET BACK. READING
TO THE KIDS GIVES ME THE
OPPORTUNITY TO EXPERI-
ENCE IT. I FEEL BEYOND HUM-
BLED AND BLESSED TO BE A
PART OF THEIR LIVES EACH
AND EVERY TIME!

-Leslie Dickman,
AAA Exterminating



Revenue

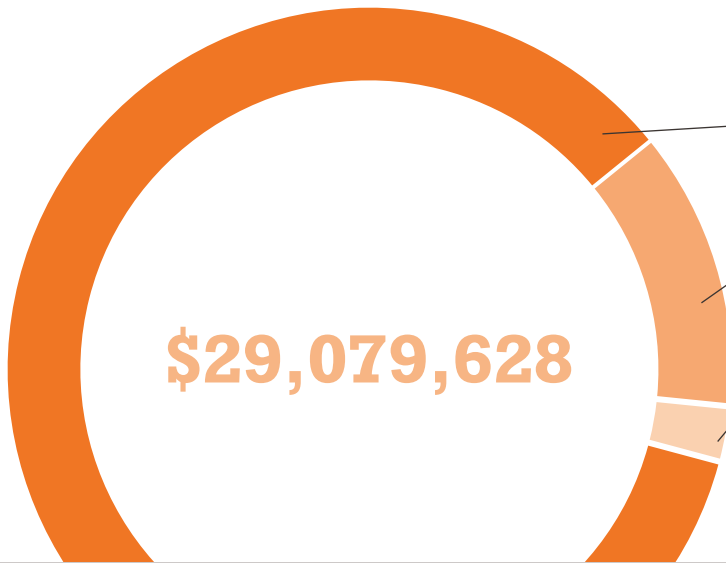
Government Contracts	\$26,605,250
Contributions/Special Events	\$689,522
Grants	\$518,045
In-Kind	\$353,683
Other Income	\$971,591
United Way	\$706,205



Community Partners

AAA Hoosier Motor Club	CareSource	Exchange Club Foundation of Anderson, Inc.	Gregory & Appel Insurance
AARCH Resource Group at Honda	Cathedral HS	Exchange Club of Speedway	Hancock County Community Foundation, Inc.
Manufacturing of Indiana	CBTS	Executive Financial Planning Group	Hendricks County Community Foundation
Abundant Faith Apostolic Church	Cheesecake Factory	Executive Management Services, Inc.	Heritage Fund, The Community
Access	Children's Bureau Auxiliary	Experian Information Solutions, Inc.	Foundation of Bartholomew
Amack's Well, Inc.	Christ Church Cathedral	Express Employment Professionals	HomeAdvisor
Amazon Smile Foundation	Comfort Cases	Family and Youth Services Bureau	Hoosier Park Racing & Casino
Amazon.Com GATO Team	Community Health Network	Supported Program	Huntington Insurance
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American Wholesale Furniture	CostCo Wholesale	Fink, Roberts, & Petrie	I.B.E.W. Local Union #725
AMG Engineering	Critter Control Of Hamilton County	First Internet Bank	Ice Miller
Anderson Noon Exchange Club	Crossroads Recycling, Inc.	First Person Advisors	Incrediplex
Angie's List	Crouching Tigers	Flaherty & Collins	Indiana Assoc. for Healthcare Quality
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Aspire Indiana, Inc.	Dave Thomas Foundation For Adoption	Frazee Gardens	Indiana Pacers
Bank of England Mortgage Indy	Deercross Apartments	Frontier Paper and Packaging	Indiana Youth Services Association
BC Awards	Deja Vu	G Michael Salon	Indianapolis Colts
Berger Hargis Landscape Management	Delivra	Gamma Phi Delta Sorority	Indianapolis Indians
Blue Sky Technology	Delta Dental	Gannett DESC	Indianapolis Monthly
Books & Brews LLC	Drink GP LLC	Gannett Foundation	Indianapolis Power & Light Company
Bose, McKinney & Evans LLP	Employees of Caterpillar, Inc.	Gap Foundation	Indy Eleven
Box of Balloons	Employees of Geico	GEICO	Indy Folk Fest
Brigham Family Foundation	EMS	Giving Assistant	Indy Native Creative
Burger Study	enVista, LLC	Global Children Foundation Indiana	Indy Sports & Entertainment LLC
Caezza Technical Services	Estate of George Keller	Goldfish Swim School	International Gaming Technology Indiana
Caldwell VanRiper	Evans Audio Visual	Goodman Campbell Brain and Spine	ISU Credit Union

Expenses



Programs and Services	\$24,742,579
Management/General	\$3,607,820
Fundraising	\$729,229

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 John Wesley Free Methodist Church
 JP Morgan Chase Bank, N.A.
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 Krietenstein American Legion Post 104
 Laborers' International Union of
 North America - Local No. 204
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 Mickey's Camp for Women
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 Baptist Church
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The Showalter Family

by Cheryl Battisti

Walt Smith

by Carol Goins

Laura Steele

by Cynthia Yosha-Snyder

Adra Wheeler

by Amy Roetgerman

Donations in Memory of

Walter Atwell

by Guy Burgos

Dan Barnett

by Lauren Barnett

Judy Bowen

by Lloyd Query

John Duncan Cotter

by Robert & Louise Campbell

by Rex G. Cotter

by Rex G. Cotter, Jr.

by James Herrin

by Wayne & Erma Robbins

by Kurt & April Schmahl

by Mike & Rhonda St. John

Ernest Frankson

by Lanette Frankson

William Gluesenkamp

by Lou Ann Gay

Nancy Max Kappes

by Ann Perry Fernkas

by Paul & Margo Gathers

by Richard & Helen Hayden

by Thomas & Sarah Lugar

by Sara A. Perry

by Susan B. Perry

by Debra & Scott Stiffler

by Peyton Townes

Dorothy Metzger

by Jama & Scott Donovan

by Joan & John Grimes

by Barbara & Frank Hoffman

by John & Tammy McGinnis

by Kathleen & Scott Privett

by Leslie & Barbara Souders

by Cheryl & Mark Westphal

Timothy Moloney

by Diane Mikiska

Kathryn Monbouquette

by R. Martin Hill

Dick Rice

by Doug Rice

Morris Silverman

by Lou Ann Gay

by Judith Silverman

Paul F. Tuller

by F. Tuller, Jr.

Vicki Walterman

by Joseph Walterman

Fred Wurster

by Diane Mikiska

Volunteers & Groups

Benjamin Abels
Yewande Adetokunbo
Sam Alderfer
Kristian Aleixo
Scott Andrews
Debra Archer
Ashley Asante-Doyle
Joe Ashcraft
Raymond Atwater
Kelly Baker
Joe Barclay
Jason Barker
Maurice Barnes
Sherry Bastine
Sherry Beaumont
Lora Behlmer
Ben Belt
Allison Benge
Laurie Bickell
Liz Birmingham
Kathryn Blacker
Craig Borgert
Lisa Bornman
Kenyatta Bowie
Robert Bowser
America Bragg
Dawn Bratton
Ruby Burks
Busey Bank
Gerald Bush
Nicholas Byrdo
Greg Cauble
Children's Bureau Auxiliary
Andrea Clem
Jason Clodfelder
Olivia Cloer
Lee Clouse
Commercial Office Environments
Sara Cook
Lindsey Costa
Rex and Julie Cotter
Kevin Cox
Scottie Craig
Nicolas Cullina
Kassidi Curtis
Darlene Daniels
Jaeline Delgado
Kim DelPrince
DFAS

Randie Dial
Connor Dickerson
Leslie Dickmann
Damon Dobbs
Jama Donovan
Megan Doster
Brooklyn Doup
Vanessa Dove
Garrett Duffy
Terri Edwards
Steve Egan
Nora Elder
Kenny Eltzroth
Lyneisa English
Sara Evans
Kate Fagan
Josh Falcon
Stephanie Fertucci
Lucas Figueiredo
Amanda Fisher
Jim Fisher
Nancy Fisher
Lindsey Fitzgerald
Caryn Flowers
Nicole Fortunato
Rick Francis
Kristin Fromson
Matt Gale
Andrew Gebuhr
Kory Gentry
Andrew Gettz
Juliana Gettz
Elizabeth Gibson
Amy Gillette
Brady Gilreath
Erica Glenn
Lisa Gray
Monique Gwynn
Heather Haas
Nancy Hadley
Olga Hall
Brittany Hamrick
Toby Hardin
Kye Hawkins
Shawn Haymaker
Julia Henry
Lynn Holliday
Patti Howard
Jennifer Hughes
Rachel Hughes

David Hunt
Molly Hyson
Indianapolis Early Music
(Daily Bread and Butter)
Indy93
Kanch Ishwar
Kanch Ishwar
ITOWN
Carla James
Juanita Johnson
Karen Johnson
Micah Johnson
Sydney Johnson
Brennen Jones
Pam Kauffman
Veronica Kelley
Jill Kelly
Twana Kelly
Jamie Kenyon
Betsy Kerr
Glenda Kimbrell
Eboni Knott
Lauren Koester
Shawanna Lacy
Katy LaFountain
Ashley Lambert
Jenna Lammott
Shabaka Lands
Emily Larrabee
Scott Larson
Brock Legere
Ghislene Legere

David Leising
Jeremy Lil
Judy Long
Jon Loomis
Patrick Louderback
Shawna Lowder
Jessica Lowery
Mary Ann Lucas
Emily Luken
Kim Lykken
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Whitney Mallow
Marcus Manges
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Mike Martin
Claire Mauschbaugh
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Katie McCarty
Jiamia McCoy
Daniel McDonald
Kelly McGreal
Troy McIntyre
Sharon McKinley
Amanda Melsheimer
Mercy Road Church
Jeff Miller
LaPorsha Mitchell
Sandy Moon
Ifeoma Morrison
Jim Muir
Kimberly Mutuszak

Kristin Neal
Nathan Nichols
Randall Nored
Kayla Nymeyer
Mojisola Olorodde
OneAmerica
Jeremy Owens
Erinne Palmer-Mitchell Jones
Aaron Parker
Tatenda Perry
The Phan
Larry Phelps
Laura Phillips
Sarah Phillips
Virginia Phillips
Adam Pickering
Jobie Pinner
Randy Pryor
Josh Raver
Whitney Raver
Jailyn Recinos
Sunny Reed
Darby Rich
Heather Ricks
Rachel Robb
Destiny Roberts
Lori Roberts
Matt Roberts
Olivia Roney
Caitlin Scanlon
Schmidt Associates
Tylor Schmitt
Emily Schroeder
Kristine Scott
Megan Scott
Britaney Searing
Jim Shelton

Sally Shelton
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Kara Showley
Joshua Shuck
Kate Shuck
Jocelyn Sifferlen
Kaitlin Sims
Morgan Sizemore
Jamie Skerston
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Pam Smith
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Young Professionals Advisory Board



The Cause is her Endurance

Ashley Asante-Doyle describes herself as a “lifer.” Although she’s only been with Children’s Bureau for seven and a half years, her commitment to serving others has been a lifelong journey. There was never a doubt in Ashley’s mind that she was born to advocate for those in need.

“I didn’t pick social work, it picked me,” she said.

Now the Director of Home-Based Services in Marion County, her time in the social work field has been filled with determination and growth. Ashley’s career path began with a job at the Indiana Juvenile Detention Center. She recalls how difficult it was to watch young people struggle and how helplessly she wanted to support them. “I wanted to be on the treatment side. I wanted to help these kids before they got to this place in their lives.” So she set her sights on social work. Ashley was first hired as a part-time administrative assistant at Children’s Bureau.

“I was immediately connected to the mission,” she said. It was that connection that made her decide to go back to school to finish her Associate’s degree and begin working directly with the families. Building rapport with clients came naturally to Ashley. So when the opportunity arose, she returned to school, earned a Bachelor’s degree and started working as a case manager.

“I fell in love with the job,” Ashley said. “Hearing ‘you changed my life’ — even from just one person — makes everything worthwhile. I knew what I was doing was truly meaningful,” she explained.

Working with families “in the system” can be challenging even on the best days. After her time in the field, Ashley is no stranger to secondary trauma. “We experience the side effects from what our clients are

going through. We see families in crisis. We see domestic violence, substance abuse, homelessness and hopelessness. But we’re here to help them get to the other side,” she said.

Ashley remembers working with a young mother named April who was struggling to escape domestic violence. “April wasn’t a bad person, but she wasn’t making good choices for her kids. I would get texts at 10 or 11 o’clock at night, and I’d be on my way,”

she said. “I picked her up from the side of the road after fights with her boyfriend and even after she was sent to jail. I she wanted to change. And it was my job to get her there.”

When April was ready, Ashley helped her move away for a fresh start. The separation allowed her to focus on being a better mother for her kids and get her life back on track.

“I try to focus on the success stories,” Ashley said. “I focus on the families I know I helped get to a better place. We come into their homes. We see them regularly. We do our best to help them through a very dark time. In a way, we become their family.”

Ashley’s determination led her to take a leap forward and return to school once more to earn a Master’s degree. Today she uses her education, experience, passion and commitment to excellence in her position as Director of Home-Based Services in Marion County. “It’s so rewarding to look back. I started in a support position — what feels like a lifetime ago — and now I’m overseeing that same program.”

After seven and a half years with the agency, this “lifer” is still looking ahead. “I’m fighting for a cause greater than me — I’m fighting for our children. As long as I can make a difference in people’s lives, I’ll be right here,” Ashley said.

““
IN A WAY,
WE BECOME
THEIR
FAMILY.”
““



committed
to excellence

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“

The most beautiful people
we have known are those
who have known defeat,
known suffering,
known struggle,
known loss,
and have found their way
out of the depths.

These persons have an
understanding of life that fills them
with compassion, gentleness, and
a deep loving concern.

**Beautiful
people
do not just
happen.**

- Elisabeth Kubler-Ross

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This annual report is dedicated to the



Auxiliary

for **87** years of compassion endurance.